National Sector Support Development Network ACCPA Update

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WHAT WILL BE COVERED THIS MONTH?

CHSP 23-24 Grant Extensions

Fair Work Commission – pay increase

In-home aged care program design

CHSP 23-24 Grant Extensions

Price adjustments

ACCPA webinar – Thursday 9 February at 3pm-4pm AEDT.

https://www.youtube.com/watch?v=eyZG4w2wmYQ&t=333s

- Indexation of unit prices
 - Across CHSP, contracts are being increased by 6.35 per cent on average (exc. FWC)
- Fair Work Commission impacts
 - 15% increase from 30 June 2024. Decision on funding/approach pending. ACCPA advocacy.
- Accumulated underspends
 - Providers need to be aware that the practice of rolling over unspent funds has now ceased

CHSP 22-23 Activity vs Contract Outputs

Program Data

- As at 30 November 2022, service delivery is at 71 per cent of contracted outputs (based on a monthly pro-rata, not factoring in seasonal trends).
- The Department's minimum benchmark is at least 80 per cent at any given point in time, noting that providers are subject to a number of economic headwinds at present.
- Assistive Technology, Meals, Specialised Support Services and Home Maintenance are tracking well (>85%)
- Major area of concern is Personal Care and Respite Services (<55%). Flexible Respite is the lowest performer at 39 per cent.
- Department will be investigating underpinning reasons for this in the coming period, and may seek to further adjust contract management arrangements in 2023-24. Analysis is complicated by flexibility provisions.
- CHSP Providers need to have a good understanding of discrepancies in delivered vs contracted activity outputs

Fair Work Commission – Work Value Case

- Stage 2 Decision implementation of interim 15% wage increase to identified employee classifications from 30 June 2023.
- Government to consider funding arrangements for increase.
- ACCPA meeting with Minister and Department officials funding and implementation.
- Advocacy focus
 - Full funding from 30 June 2023
 - Oncosts above wage increases
 - CHSP/HCP implementation approach (early advice to assess impacts)
 - Harmonisation of funding uplift aligned to veterans HC and NDIS programs

In-Home Aged Care Program Design

- DHAC present brief to cabinet this month. High level position.
 - Seeking approval on high level program design
 - Seeking approval on budget expenditure?
 - Advocacy risk/mitigation on HC reform implementation schedule (SSDO input?)
- Recent consultation activity (care management, short term/episodic care)
 - ACCPA confidential CM submission (HC Policy Working Group input)
- Assessment trial Apr-Jun 23, 20K+ assessments
 - Validity check Delphi assessments via expert group on clinical client profiles/assessment classifications
- DHAC post budget roadshow/consultations (Jun23)
 - 33 engagements in 30 days to discuss design detail/transition?
 - Draft thin market grant guidelines (post budget?)
- IHACPA HC advisory group
 - Draft price schedule (Sept23)

CHSP provider transition – risk assessment/mitigation

- ACCPA risk assessment tool
 - Key areas of concern and suggested solutions, noting Government's July 2024 schedule
 - Risk assessment matrix likelihood of occurrence vs adverse consequence
 - Evidence will be important case examples or quantitative data
- Issues for smaller CHSP providers in transition to NDIS risk-related response
- Examples of risks for program design/implementation
 - Assessment/reassessment workforce constraints vs timely assessments
 - Service access/availability workforce constraints vs unit costing
 - Multi-provider support plans ICT service coordination, regulation
 - Unit level activity, claim & payment B2G processes
- SSDO completion of ACCPA risk tool by 10am, Monday 13 March
 - Email troy.speirs@accpa.asn.au

Thank you

