



EXPRESSION OF INTEREST: COMMONWEALTH HOME SUPPORT PROGRAMME (CHSP), HOME CARE PACKAGES (HCP) PROGRAM, SHORT-TERM RESTORATIVE CARE PROGRAM (STRC) AND RESIDENTIAL AGED CARE PROVIDERS

GREAT NEWS!! We have now extended our timeframe and the number of providers recruited across Australia!

Are you a provider of CHSP, HCP services, STRC or residential aged care? Do you want to influence the development of the new support at home program?

The opportunity

We are seeking an additional 40 in-home aged care providers and five residential aged care providers to contribute to, the development of the Assessment, Classification, and Funding (ACF) model underpinning the new support at home program (further information outlined below) via participation in a data study. The support at home program will replace the CHSP, HCP, STRC and residential respite as well as potentially adding new services to the program's scope.

What is the data study trying to do?

The data study will collect assessment, service use and cost data from 4,000 existing clients receiving in home services across up to 80 aged care at home providers. Assessment data is also sought from about 400 residents living in residential aged care facilities.

The data study is taking place from **March 2021** to **August 2021**.

How do I get involved in the data study?

If you're providing in-home aged care or residential care and want to help develop the ACF, please complete the online survey https://www.surveymonkey.com/r/ACF_AgedCare_at_Home_Provider_Survey. Any questions can be emailed to ACFstudy@healthconsult.com.au. The short survey seeks information about your service size, what services you deliver and where, client volumes and other characteristics to ensure we recruit a representative sample of aged care providers.

What will participating involve?

Recruited providers will need to provide written consent to participate in the study and nominate a site liaison person.

You will be asked to recruit between 50 and 150 of your existing clients to participate in the study and consent forms will be provided for clients to sign. Existing clients and their carers (where relevant) will be re-assessed by assessors trained by, and working, for the study. **This reassessment is only for the purpose of collecting data for the development and testing of the ACF model.** The assessment outcome will **not** impact the services or approvals provided to your clients.

What support will I receive?

A guiding principle of the study is to minimise burden on providers. In light of this, each provider will be assigned a two-person Fieldwork Management Team (FMT) to support you throughout the data study.

FMTs will work with you to collect:

- service usage data for the recruited consumers
- aggregate financial data
- aggregate workforce data.

There is also a project-specific website <https://acfinhome.com.au/> where you can access support resources and allow timely sharing of frequently asked questions (FAQs).

To recognise the effort required, a one-off payment of up to \$10,000 will be considered for providers on a case-by-case basis, proportionate and dependent on the amount of work required. Part of any payment would be subject to receipt of study data and completion of the feedback discussion.

Who will have access to any data provided?

The data will only be used for the development and testing of the ACF model. Any other use will require prior approval of the organisations and individuals who contributed the data.

All data collected will be kept strictly confidential and will not be published or communicated in a way that makes an individual or organisation identifiable. Collection of assessment data by the project assessors will be via a secured digital device. Only members of the HealthConsult team will have access to the study data.

A final report containing aggregate level data only will be submitted to the Australian Government Department of Health as the funder and sponsor of this project. A summary report of the outcomes of the study will be published on the Department of Health website.

When was the support at home program announced?

In November 2019, the Australian Government announced its intention to establish a new support at home program to deliver a seamless system of care, delivering timely and flexible services that are tailored to consumer's needs.

Questions?

For more information on the project, please call us!

Lisa Fodero (Partner, HealthConsult)

Email: lisa.fodero@healthconsult.com.au

Mobile: 0414 185 711