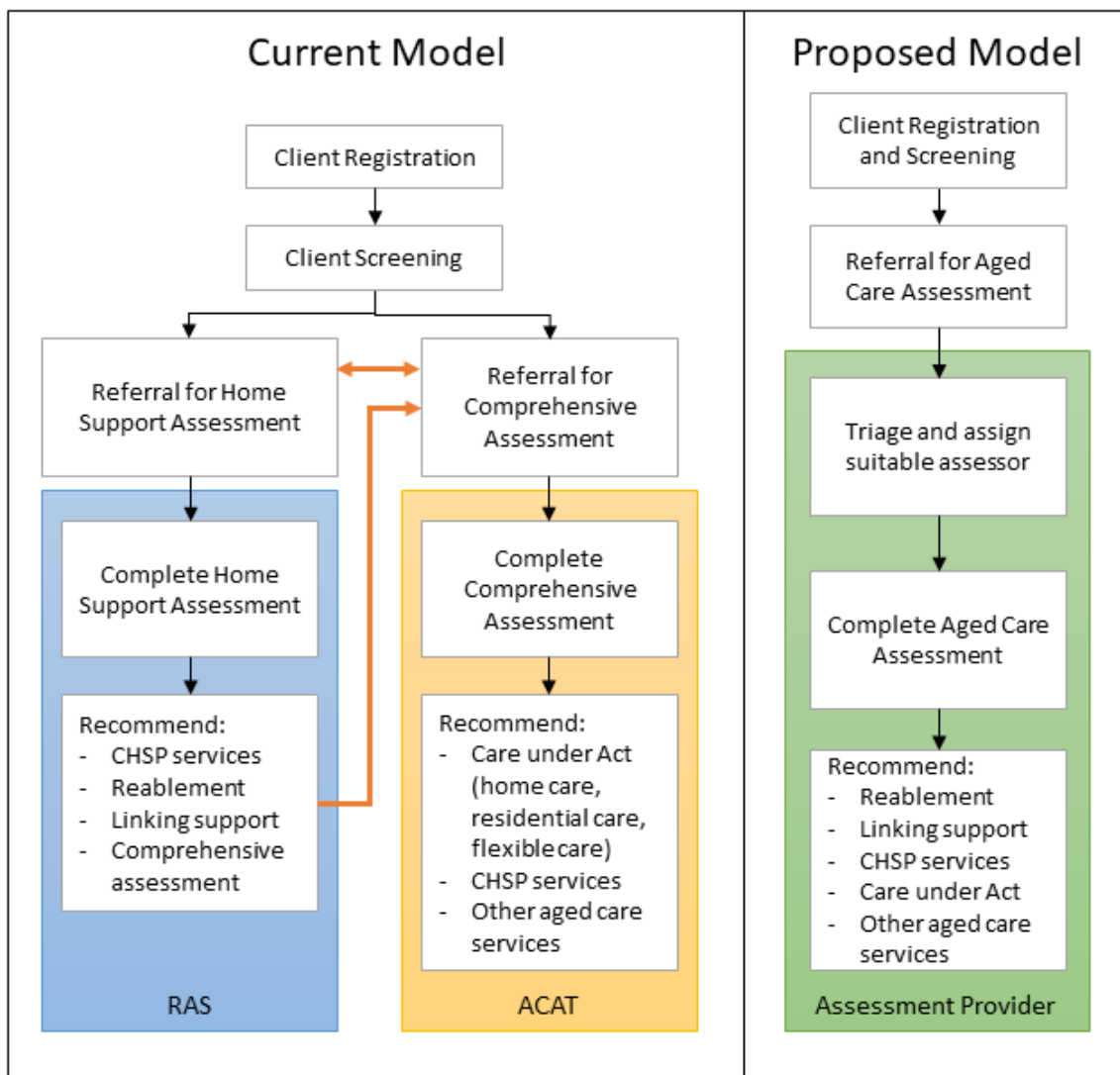


Proposed Streamlined Consumer Assessment for Aged Care

In the recent Budget, the Government announced a number of new aged care initiatives scheduled for July 2020 to reduce duplication & inefficiency. These include:

- streamlined consumer assessments to be delivered by a new national assessment workforce
- the implementation of a reablement-focussed assessment model
- enhancements to the My Aged Care Service Finder and portal
- aged care system navigators to assist seniors who have difficulty engaging with the system

Proposed Assessment Model



Process	Proposed
Intake and triage	Contact Centre undertakes registration & first part of screening Option of self-screening processes through My Aged Care website
Health professional referrals	Enable referrals to be received in My Aged Care directly from GP clinical software
Expedited access to single time-limited CHSP service	Currently being trialled. Trial is targeting older people who self-identify a need for single CHSP service for a period of 6 - 12 weeks
Support Plan Reviews	Assessment providers to undertake reviews & where necessary reassessments
Assessment Workforce Qualifications	National assessment workforce would comprise assessors from both non-clinical & clinical backgrounds
Assessment Model	Team-based multidisciplinary approaches which support clinical input, case conferencing, collaboration & escalation
Training	All assessors required to undertake: <ul style="list-style-type: none"> • National Screening & Assessment Form & Systems Training • Self-Paced • Organisational-specific induction training
Quality and value for money	Assessment providers responsible for delivering 'aged care assessment' encompassing home support and residential care funding assessments
Assessment in a hospital setting	Assessment for ongoing home-based services finalised in a person's home once they have readjusted to home environment & regained functional independence
Wellness and reablement	Unify approach to delivering reablement practice in assessment via: <ul style="list-style-type: none"> • Consistent training as part of My Aged Care Assessment Workforce Training Strategy • Programs of professional development, mentoring and knowledge sharing • Utilising team-based multidisciplinary approaches • Improving system reablement functionality
Linking Support	Continue as a role of the national assessment workforce

To access the full report visit: https://consultations.health.gov.au/in-home-aged-care-division/streamlined-consumer-assessments-for-aged-care-ser/supporting_documents/Discussion%20Paper%20%20Streamlined%20Consumer%20Assessment%20for%20Aged%20Care.pdf

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